

PRESS RELEASE

GPI'S TECHNOLOGIES AND SERVICES TO SUPPORT APSS TRENTO, TACKLE THE SPREAD OF CORONAVIRUS AND TO ENSURE THE ORDINARY SERVICES IN EXTRAORDINARY SITUATIONS

Trento, 12 march 2020

The coronavirus task force of the APSS (health authority) in Trento, Italy, supported by GPI, has recently taken measures to reduce the occasions of contagion from COVID-19. The access to the APSS blood sample premises is only available by appointment since yesterday, so to regulate the inflow of patients in the waiting rooms. It is a procedure to make the ordinary services work in an extraordinary situation. Patients can book their appointment online, calling a dedicated phone number or using the Telegram messaging tool.

The technologies used and the call centre services are provided by GPI, which has promptly answered to the Trento health authority needs and that allowed to keep running the blood sample activities in such a problematic period and to convert an open access service to an only-by-booking service. The reservations have previously been examined to avoid any gathering, maintain at least 1 meter distance between people, in full compliance with the DPCM (Prime Minister Decree), ensuring the maintenance of essential services, such as laboratory tests.

GPI Group fulfills its mission through this intervention, which is part of a broader set of actions aimed at the whole Italian national territory to prevent the spread of COVID-19 disease.

GPI's staff and its technological solutions are at the frontline, next to its clients, to provide the most appropriate responses to tackle the emergency.

GPI GROUP

GPI is the reference partner for technology and services dedicated to healthcare and social services.

Thanks to specific know-how, brought by the companies which became part of the GPI universe, and the significant investments in product and process innovation applied to the sectors of e-health, e-welfare and well-being, the Group has managed to translate the impetus emerging from the world of Healthcare into cutting-edge technological solutions and new service models that can capture the transformation requirements and innovative drivers of its many customers in the public and private sectors. The products combine specialist expertise in IT and consultancy and design skills, which allow GPI to operate in different business areas: Software, Care, Automation, ICT and Pay.

The FY 2018 results (203 M€ revenue and 4,300 employees) confirm the profitability and stability of the Group.

 $\textit{GPI:IM)} \ a \ leading \ company \ in \ IT \ Solutions \ and \ Healthcare \ and \ Social \ Services, \ is \ listed \ on \ the \ MTA \ market \ of \ Borsa \ Italiana.$

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Press release at www.gpi.it and www.1info.it

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